UNITED STATES DEPARTMENT OF LABOR



H-2A Agricultural Worker Program

GAP Connections Training - Raleigh, NC

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Office of Foreign Labor Certification Employment and Training Administration United States Department of Labor

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Department of LaborOverview of the Immigration Process



- Immigration and Nationality Act (INA) regulates the admission of foreign nationals into the U.S.
- Secretaries of Homeland Security (DHS) and State (DOS) designated as principal administrators of the INA.
- Several types of employment-based visas require employers to first obtain a labor certification from the Secretary of Labor (DOL).
- DOL plays a statutory role in certifying to DHS and DOS that:
 - 1. There are not sufficient qualified U.S. workers who are available for the job; and
 - 2. Employment of the foreign worker will not adversely affect the wages and working conditions of U.S. workers similarly employed.

STEP 1

Obtain a labor certification from **DOL**



 Generally, requires conducting a labor market test with the State Workforce Agency (SWA) where work will be performed.

STEP 2



Obtain an approved petition from **DHS** for a specific worker or number of workers in the visa classification.

STEP 3



After receiving DHS petition approval, the employer typically engages foreign labor recruiters and the <u>worker(s)</u> apply with a **DOS** consulate abroad for a visa.

STEP 4



After receiving the visa from a DOS consulate, workers arrive at a port of entry where **DHS's Customs and Border Protection** verifies eligibility for admission and length of stay.

Department of LaborOffice of Foreign Labor Certification - Overview



- ▶ OFLC *electronically* processes labor certification applications through the Foreign Labor Application Gateway (FLAG) at https://flag.dol.gov and the PERM Case Management System at https://www.plc.doleta.gov.
- ▶ OFLC programs are administered through National Processing Centers and divided, by visa classification, into two major types:

<u>Immigrant</u>

Permanent (PERM) Program "Green Card"

Immigrant and Non-Immigrant

Prevailing Wage Determination

Non-Immigrant

H-1B, H-1B1, E-3 Skilled Occupations Visas

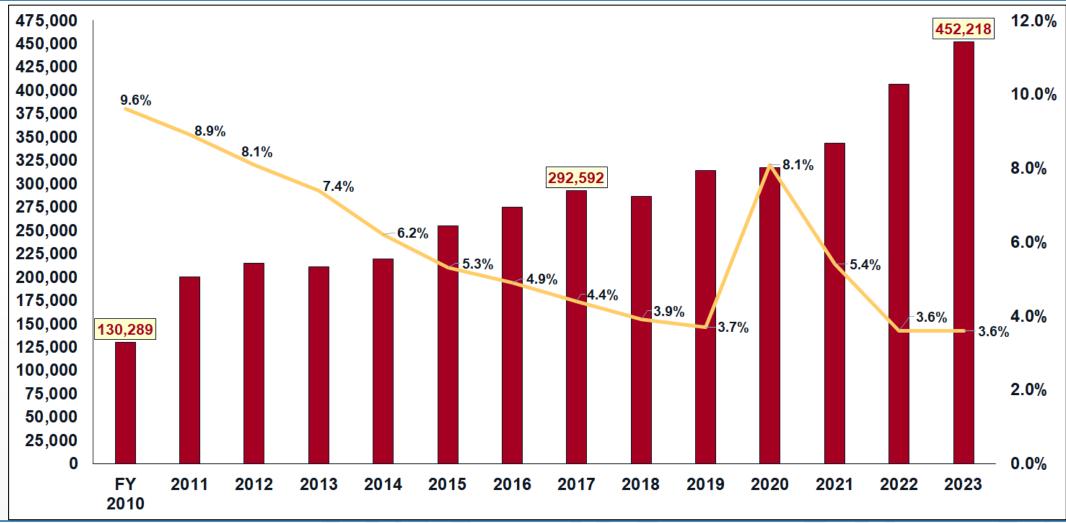
H-2A Temporary Agricultural Visa

H-2B Temporary Non-Agricultural Visa

CW-1 Temporary Non-Immigrant CNMI

Department of LaborOFLC Labor Certification Workload Trends, FY 2010 – 2023





H-2A Agricultural Visa Program General Overview of Labor Certification Process



- Step 1: Employer submits a job order to the State Workforce Agency (SWA) where work will be performed to initiate state recruitment (60 – 75 days before work starts)
- Step 2: Employer submits H-2A application & supporting documentation to DOL for review (no less than 45 days before work starts)
- Step 3: If approved, employer conducts additional recruitment for U.S. workers and DOL posts job on <u>seasonaljobs.dol.gov/jobs</u> (generally, 5 – 7 days after application filed)

- <u>Step 4</u>: Employer submits a report of recruitment efforts and any other required documentation to DOL for final review
- Step 5: DOL issues a final determination to certify or deny the H-2A/H-2B application (No later than 30 days before works starts)

Electronic Filing/Processing Mandatory!

Except in limited circumstances, OFLC requires electronic filing and processing services through the Foreign Labor Application Gateway (FLAG) system at https://flag.dol.gov/

H-2A Agricultural Visa Program FY 2023 Workload Statistics and Historical Trends



FY 2023 Workload Statistics

- 21,018 applications received
 (+ 1,982 over FY22)
- 98% certification rate
- 378,500 workers certified (+ 7,000 over FY22)
 - 55% Farms/ranches
 - 42% H-2A labor contractors
 - 3% Ag Associations

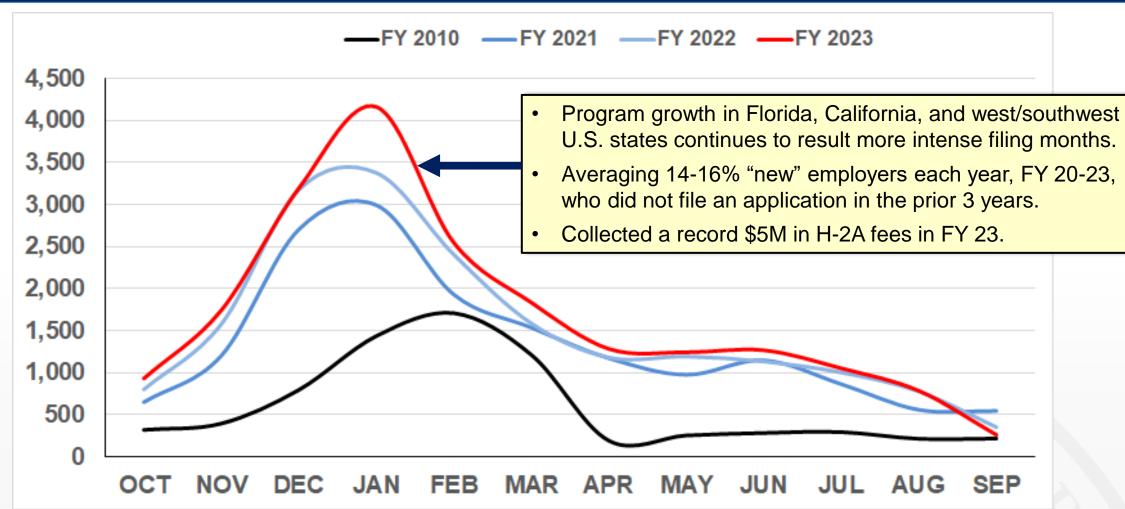
▶ Top 5 States of Employment

	<i>FY 2010</i>	FY 2023
Florida	4,542	51,987
California	2,839	40,758
Georgia	4,874	37,536
Washington	4,248	35,680
North Carolina	18,299	25,146



H-2A Agricultural Visa Program Historical Trends in Monthly Applications Received





H-2A Agricultural Visa Program Background on the AEWR



Statutory Mandate to Protect Worker Wages

DHS cannot grant admission unless DOL determines that employment of H-2A workers will not adversely effect the wages and working conditions of U.S. workers similarly employed (8 USC 1188(a)(1)(B)).

What is an Adverse Effect Wage Rate (AEWR)?

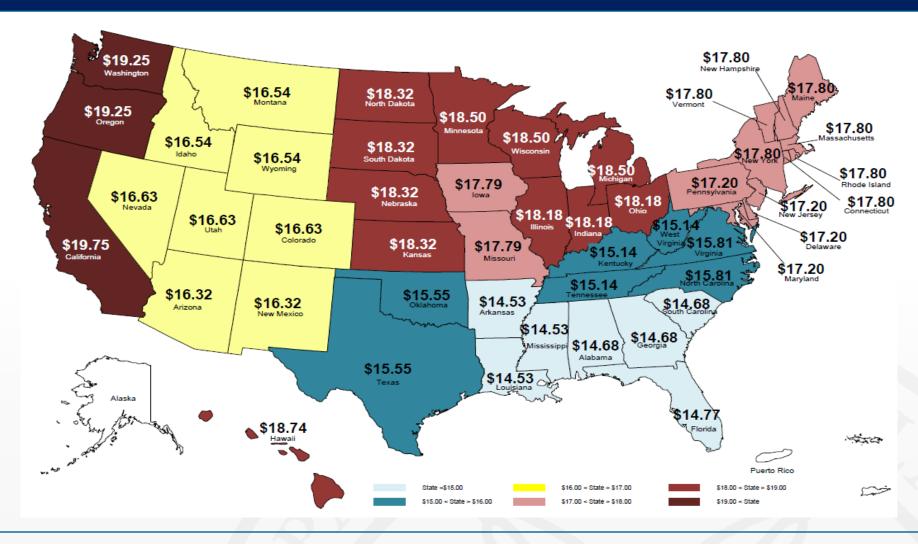
 A unique prevailing wage rate required of employers seeking to employ temporary foreign workers under the H-2A visa classification.

Brief History of the AEWR

- Concerns about adverse wage effects appeared during 1930-1940s.
- 1952 McCarran-Walter Act incorporates adverse wage effect mandate into the INA.
- 1953 DOL starts setting AEWRs.
- AEWRs first set for a small group of states based on use of the H-2 visa program.
- 1987 DOL begins setting AEWRs each year in the H-2A visa program using the average hourly wage for field and livestock workers from the USDA Farm Labor Survey (FLS).
- A single hourly AEWR is set for each state (except Alaska) covering all H-2A jobs.

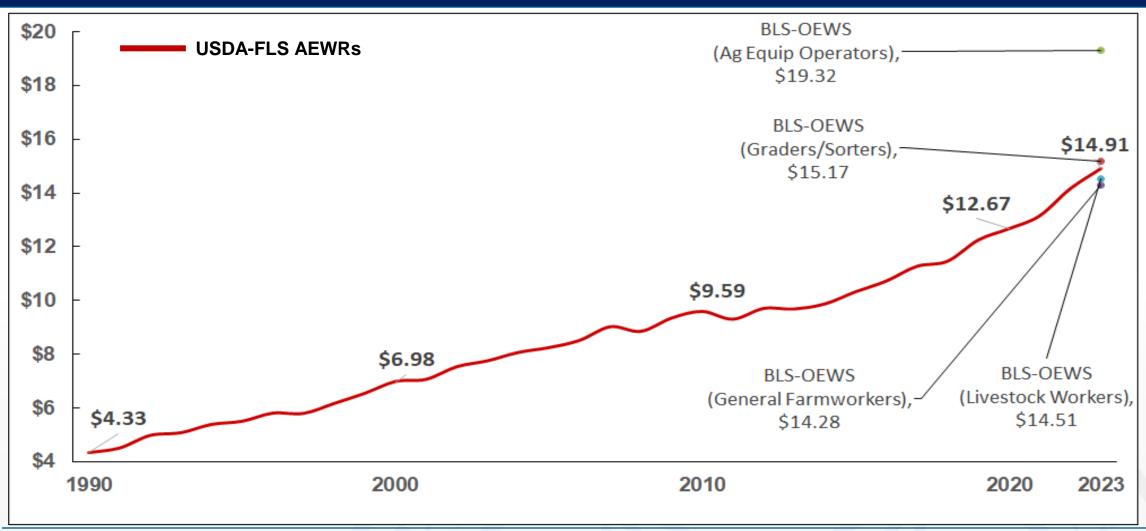
H-2A Agricultural Visa Program NEW 2024 USDA-FLS AEWRs – Effective January 1, 2024





H-2A Agricultural Visa Program USDA-FLS AEWR Trends vs. 2023 BLS-OEWS Data for NC







USDA FLS-Based AEWRs

- The Department will continue to determine AEWR for field and livestock workers using USDA FLS data (same as 2010 rule) when reported.
- Applies to six (6) SOC codes:
 - 45-2041: Graders and Sorters
 - 45-2091: Agricultural Equip. Operators
 - 45-2092: Farmworkers and Laborers
 - 45-2093: Ranch/Livestock Workers
 - 45-2099: All Other Agricultural Workers
 - 53-7064: Packers and Packagers
- Updated annually by DOL around January 1st

USDOL BLS OEWS-Based AEWRs

- For all other H-2A occupations, AEWRs will be set using the OEWS statewide annual average hourly wage for the SOC code.
- In cases where the OEWS survey does not report a statewide hourly wage for the SOC, the national annual average hourly OEWS wage rate is used to determine AEWR.
- Examples of H-2A jobs subject to OEWS-based AEWRs include construction workers, truck drivers, farm equipment mechanics and farm supervisors and managers.
- Updated annually by DOL around July 1st

Important: OEWS survey is used to set statewide AEWRs for all jobs only in Alaska, District of Columbia, Guam, Puerto Rico, and Virgin Islands.

H-2A Agricultural Visa Program 2023 H-2A AEWR Rule – National Impacts (as of 1.28.2024)



	Ц 24	Workers	Morkora	% Jobs	Jobs Certified BLS-OEW	AEWR	
State of Employment	H-2A Applications		Workers Certified	Certified USDA-FLS	Most Common Job	Jobs Certified	Average Wage Offer
FLORIDA	862	44,534	38,692	97%	Heavy Truck Drivers	420	\$23.89
GEORGIA	521	23,635	13,467	99%	Shuttle/Van Drivers	49	\$14.64
CALIFORNIA	715	22,204	16,876	97%	Shuttle/Van Drivers	233	\$19.54
WASHINGTON	264	19,148	17,406	98%	Veg Pesticide Sprayers/Applicators	124	\$23.71
NORTH CAROLINA	423	12,309	8,495	99%	Bus Drivers	13	\$17.85
LOUISIANA	1,285	12,179	9,832	86%	Heavy Truck Drivers	1324	\$23.07
MICHIGAN	411	11,090	9,845	99%	Heavy Truck Drivers	36	\$25.09
TEXAS	1,137	11,072	8,283	94%	Heavy Truck Drivers	309	\$23.82
ARIZONA	197	10,002	9,805	97%	Heavy Truck Drivers	119	\$24.72
NEW YORK	639	8,627	7,337	99%	Helpers - Maintenace/Repair Workers	32	\$20.76
All Other States	10,704	98,781	77,486	96%	Heavy Truck Drivers	929	\$25.22
TOTALS	17,158	273,581	217,524	97%			

H-2A Agricultural Visa Program 2023 H-2A AEWR Rule – Impacts in North Carolina (as of 1.28.2024)



▶ Of 298 H-2A certifications issued, 99.5% (8,452 jobs) received USDA FLS-Based AEWRs

Jobs Certified for Work in North Carolina Based on DOL BLS-OEWS Wages

SOC CODE	OCCUPATIONAL TITLE	PRIMARY WORK COUNTY	H-2A JOB ORDERS CERTIFIED	WORKERS CERTIFIED	AVERAGE WAGE OFFER (P/HOUR)
53-3052	Bus Drivers	Bladen, Duplin, Henderson, Pender, Sampson	7	13	\$17.85
53-3053	Shuttle Drivers and Chauffeurs	Edgecombe, Sampson	3	12	\$15.51
53-3032	Heavy Tractor-Trailer Truck Drivers	Cabarrus, Johnston	2	7	\$24.49
49-9098	Helpers Maintenance and Repair Workers	Duplin, Wilson	2	6	\$15.86
45-1011	First-Line Supervisor of Farmworkers	Ashe, Sampson, Washington	4	5	\$28.67
	TOTALS		18	43	\$20.38

H-2A Agricultural Visa Program 2023 H-2A AEWR Rule – Current AEWRs Sample Jobs from NC



USDA FLS-Based AEWRs

- \$15.81 p/hour applies to the following:
 - 45-2041: Graders and Sorters
 - 45-2091: Agricultural Equip. Operators
 - 45-2092: Farmworkers and Laborers
 - 45-2093: Ranch/Livestock Workers
 - 45-2099: All Other Agricultural Workers
 - 53-7064: Packers and Packagers

USDOL BLS OEWS-Based AEWRs

- Applies to jobs such as the following:
 - 53-3053: Shuttle Drivers/Chauffeurs\$14.00 p/hour
 - 53-3052: Bus Drivers\$17.85 p/hour
 - 53-3032: Heavy Truck/Tractor Trailer Drivers\$24.49 p/hour
 - 49-9098: Helpers Maintenance/Repair\$15.86 p/hour
 - 49-3041: Farm Equipment Mechanics\$23.69 p/hour
 - 45-1011: Supervisor of Farmworkers\$29.36 p/hour

Next Update for USDOL OEWS AEWRs: July 1, 2024

Next Update for USDA FLS AEWRs: January 1, 2025



General Scope of Farm Worker Jobs

- Some example work tasks include:
 - Harvest crops by hand or tractors; apply pesticides/fertilizers.
 - Direct/monitor seasonal workers and inform farm supervisor of crop conditions.
 - Inspect, grade, sort, store, and perform postharvest treatment of crops.
 - Repair and maintain farm vehicles, implements, and mechanical equipment.
 - Load crops into trucks, and drive trucks to market or storage facilities.
 - Regulate greenhouse conditions; and set up/operate irrigation systems.
 - Repair farm buildings, fences, and other structures.

- WATCH OUT! Other Work Tasks May Cover a Different Occupation and Minimum Wage
 - Some examples include:
 - Supervisor (45-1011) Generally involves directly supervising workers, planning work schedules, handling personnel matters
 - Farm Mechanics (49-3041) Generally involves diagnosing, disassembling, overhauling farm machinery and vehicles, such as tractors, harvesters, and irrigation systems.
 - Heavy Trucking (53-3032) Operate trucks above 13-ton capacity over open roads, weigh stations, maintain vehicle logs, couple and uncouple trailers, secure cargo and follow procedures to provide food/water to livestock



▶ Ensure Accuracy of Work Tasks/Job Details

- Become very familiar with the O*Net Online descriptions of SOC codes found at: https://www.onetonline.org/.
- Ensure Job duties listed on Form ETA-790A are accurate and described in detail, then identify the SOC Code you initially feel encompasses all the job duties.
- Check to verify that the job duties listed are all included within the O*NET job description and summary of the SOC code.
- If job duties are needed for this job opportunity that do not fit the O*NET job description and summary of the SOC code, locate the SOC code(s) that does encompass those job duties.

Provide Details for Any "Driving Duties"

- Type of trucks/vehicles involved
 (e.g., ATVs, light trucks, flatbeds, custom combine machinery, or 18-wheeler/semi tractor trailers);
- 2. How the trucks or vehicles will be used (e.g., harvesting and/or hauling crops; transporting tools, equipment, and other workers);
- 3. Where the trucks or vehicles will be used (e.g., on a farm and/or around farm properties during workday; off farm to storage facilities or wholesale/retain centers along public roads not owned/operated by employer); and
- 4. What special qualifications/requirements needed to operate the trucks or vehicles (e.g., CDL, operate CB radios/GPS or idle reduction or auxiliary power systems).



▶ Distinctions Between "Directing/Monitoring" Farmworkers vs. "Supervising" Farmworkers

Sample Job Duties or Work Tasks		Farmworker Supervisor 45-1011
Assign work tasks, issue equipment, and communicate to coordinate overall work	YES	YES
Monitor crop progress and report status to farmer or farm supervisor/manager	YES	YES
Provide training to workers on crop/farming techniques	YES	YES
Record information about crops, such as pesticide use, yields, or costs	YES	YES
Maintain inventory/order materials as required by farmer or farm supervisor/manager	YES	YES
Plan/schedule work crews, equipment, or transportation for worksite(s)	NO	YES
Confer with farmer or farm manager to make operational decisions	NO	YES
Train workers in food safety and/or occupational health regulations	NO	YES
Evaluate employee performance and take necessary personnel actions	NO	YES
Maintain personnel records and/or financial transactions	NO	YES



Key Work Tasks Identified on Form ETA-790A

- Use hand tools, such as shovels, trowels, hoes, tampers, pruning hooks, shears, and knives for tilling soil and applying pesticide and fertilizers; transplanting, weeding, thinning, or pruning crops
- Repair and maintain farm vehicles, equipment, fences, and other structures.
- Direct and monitor the work of casual and seasonal help during planting and harvesting.
- Load agricultural products into trucks, and drive trucks to market or storage facilities.
- Driver's license required.

SOC Assignment:

Based on work tasks/requirements listed in O*NET OnLine, the SOC code is

45-2092 – Farmworkers and Laborers, Crop, Nursery, and Greenhouse



Key Work Tasks Identified on Form ETA-790A

- Use hand tools, such as shovels, trowels, hoes, tampers, pruning hooks, shears, and knives for tilling soil and applying pesticide and fertilizers; transplanting, weeding, thinning, or pruning crops.
- Repair and maintain farm vehicles, equipment, fences, and other structures.
- Direct and monitor the work of casual and seasonal help during planting and harvesting.
- Load agricultural products into trucks, and drive trucks to market or storage facilities.
- Driver's license required.
- Operate trucks or other multi-purpose vehicles to transport workers from housing (whether on or off farm) to the farm properties; haul tools, supplies, or crops; transport workers from place to place around the farm properties during the workday (including on public roads to reach farmer's fields); and/or transport workers to the grocery store, bank, or laundry facilities on an as-needed basis.

SOC Assignment:

Based on work tasks/requirements listed in O*NET OnLine, the SOC code is a combination of

- 45-2092 Farmworkers and Laborers, Crop, Nursery, and Greenhouse; and
- 45-2091 Agricultural Equipment Operator



Key Work Tasks Identified on Form ETA-790A

- Use hand tools, such as shovels, trowels, hoes, tampers, pruning hooks, shears, and knives for tilling soil and applying pesticide and fertilizers; transplanting, weeding, thinning, or pruning crops.
- Repair and maintain farm vehicles, equipment, fences, and other structures.
- Direct and monitor the work of casual and seasonal help during planting and harvesting.
- Load agricultural products into trucks, and drive trucks to market or storage facilities.
- Driver's license required.
- Operate passenger-only vehicles to pick-up other farmworkers based on a regular or arranged daily/weekly schedule from employer-provided housing or a centralized pick-up point(s) and drop-off at worksites and return farmworkers back to such locations at the end of the workday.

SOC Assignment:

Based on work tasks/requirements listed in O*NET OnLine, the SOC code is a combination of

- 45-2092 Farmworkers and Laborers, Crop, Nursery, and Greenhouse; and
- 53-3053 Shuttle Drivers and Chauffeurs



Key Work Tasks Identified on Form ETA-790A

- Use hand tools, such as shovels, trowels, hoes, tampers, pruning hooks, shears, and knives for tilling soil and applying pesticide and fertilizers; transplanting, weeding, thinning, or pruning crops
- Record information about crops, such as pesticide use, yields, or costs.
- Repair and maintain farm vehicles, equipment, fences, and other structures.
- May supervise casual and seasonal help during planting and harvesting.
- Load agricultural products into trucks, and drive trucks to market or storage facilities.
- Driver's license required.

SOC Assignment

Based on normal tasks and requirements listed in O*NET OnLine, the SOC code is combination of

- 45-2092 Farmworkers and Laborers, Crop, Nursery, and Greenhouse, and
- 45-1011 First-Line Supervisors of Farming, Fishing, and Forestry Workers.



Key Work Tasks Identified on Form ETA-790A

- Use hand tools, such as shovels, trowels, hoes, tampers, pruning hooks, shears, and knives for tilling soil and applying pesticide and fertilizers; transplanting, weeding, thinning, or pruning crops
- Record information about crops, such as pesticide use, yields, or costs.
- Repair and maintain farm vehicles, equipment, fences, and other structures.
- Direct and monitor the work of casual and seasonal help during planting and harvesting.
- Load agricultural products into trucks, and drive trucks to market or storage facilities.
- Driver's license required.
- Measure out and dig holes for posts with shovels/posthole diggers for building/installing wood, metal, barbed wire, and/or vinyl fencing around the farm or ranch properties. Set upright and align posts, make rails for fences, attach rails or tension wire. May mix/pour concrete around bases of posts.

SOC Assignment

Based on tasks and requirements listed in O*NET OnLine, the SOC code is combination of

- 45-2092 Farmworkers and Laborers, Crop, Nursery, and Greenhouse, and
- 47-4031 Fence Erectors



Key Work Tasks Identified on Form ETA-790A

- Use hand tools, such as shovels, trowels, hoes, tampers, pruning hooks, shears, and knives for tilling soil and applying pesticide and fertilizers; transplanting, weeding, thinning, or pruning crops
- Record information about crops, such as pesticide use, yields, or costs.
- Repair and maintain farm vehicles, equipment, fences, and other structures.
- Direct and monitor the work of casual and seasonal help during planting and harvesting.
- Load agricultural product into semi-trucks and drive semi-trucks to market or storage facilities.
- Must possess a valid Commercial Drivers' License (CDL).

SOC Assignment

Based on tasks and requirements listed in O*NET OnLine, the SOC code is a combination of:

- 45-2092 Farmworkers and Laborers, Crop, Nursery, and Greenhouse, and
- 53-3032 Heavy and Tractor-Trailer Truck Drivers.



Key Work Tasks Identified on Form ETA-790A

- Will drive a tractor-trailer combination with a gross vehicle rating (GVW) of 26,001 pounds or more to deliver vegetable and horticultural products over public roads to storage or market.
- Must check all load-related documentation for completeness and accuracy.
- Operating equipment CB radios/GPS equipment to exchange necessary information with supervisors or other drivers, and idle reduction or auxiliary power systems.
- Couple or uncouple trailers by changing trailer jack positions, connecting or disconnecting air or electrical lines, or manipulating fifth-wheel locks.
- Follow special cargo-related procedures, such as refrigeration systems for crops/commodities.
- Drive trucks to weigh stations before and after loading and along routes in compliance with state regulations.
- Standard drivers' license; Ag CDL exemption.

SOC Assignment:

Based on tasks and requirements listed in O*NET OnLine, the SOC code is

53-3032 - Heavy and Tractor-Trailer Truck Drivers.



Key Work Tasks Identified on Form ETA-790A

- On farm, perform tasks involving physical labor at construction sites.
- May operate hand and power tools of all types: air hammers, earth tampers, cement mixers, small mechanical hoists, surveying and measuring equipment, and a variety of other equipment and instruments.
- May clean and prepare sites, dig trenches, set braces to support the sides of excavations, erect scaffolding, and clean up rubble, debris, and other waste materials.
- May assist other craft workers.
- Clean up job sites.
- Must be able to lift and carry 50lbs/75yds.

SOC Assignment:

Based on tasks and requirements listed in O*NET OnLine, the SOC code is

47-2061 – Construction Laborers.



Key Work Tasks Identified on Form ETA-790A

- Create menus, prepare meals including Breakfast, Lunch & Dinner for farm workers.
- Prep kitchen, and monitor food supplies to ensure safety
- Shop for needed food supplies within allotted budget
- Keep kitchen inventory and clean/inspect all food dining and kitchen areas
- Train new workers and direct activities of other workers preparing/serving meals
- Cook foodstuffs according to menus, special dietary or nutritional restrictions, or numbers of portions to be served.
- Wash pots, pans, dishes, utensils, or other cooking equipment.
- Apportion and serve food to employees.

SOC Assignment:

Based on tasks and requirements listed in O*NET OnLine, the SOC code is

35-2012 – Cafeteria Cooks



Key Work Tasks Identified on Form ETA-790A

- Operate, diagnose, tune and overhaul engines, transmissions, components, electrical and fuel systems, etc. for various powered and rolling equipment such as cars, trucks, buses, agricultural equipment and generators.
- Dismantle defective equipment and machines for repair; reassemble following repair; testing and retesting operations and make operational adjustments, as necessary.
- Agricultural equipment includes tractors, truck tractors, front loaders, skid steers, forklifts, vegetable
 harvesters, lawn mowers, irrigation systems and trailers hauling vegetables and/or grain to main farm
 location and/or to plants.
- Workers will keep the inside and outside of the equipment clean, maintain accurate service records, and may drive trucks to haul tools and equipment for on-site (on-farm or off-farm) repair of agricultural equipment and machines.
- Fabricate new metal parts, using drill presses, engine lathes, and other machine tools.

SOC Assignment:

Based on tasks and requirements listed in O*NET OnLine, the SOC code is

49-3041 – Farm Equipment Mechanics and Service Technicians



► FLAG System AEWR Information

- Please visit the AEWR page to identify the applicable AEWRs based on SOC codes at https://flag.dol.gov/wage-data/adverse-effect-wage-rates
 - Section II is dedicated to determining the AEWR for the six field and livestock worker SOC Codes (typically associated with the FLS-based method).
 - Section III is dedicated to determining the AEWR for each SOC Code other than the six field and livestock workers SOC codes (typically associated with the OEWS-based method).

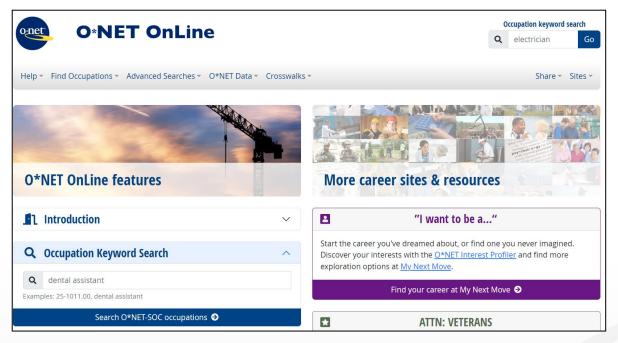
Assigning Multiple SOC Codes to the Job

- A job may require work duties that cannot be classified within a single SOC code, and two or more distinct SOC codes will be assigned.
- If the applicable SOC codes are subject to different AEWRs (e.g., an FLS-based AEWR and an OEWS-based AEWR or two OEWS-based AEWRs):
 - The State Workforce Agency or OFLC will note the SOC code with the highest applicable AEWR at the time of processing the job order (Form ETA-790A) or H-2A application.
 - That AEWR will govern the employer's wage obligations <u>unless</u> a subsequent AEWR update for any of the applicable SOC codes changes which of the applicable AEWRs is highest.

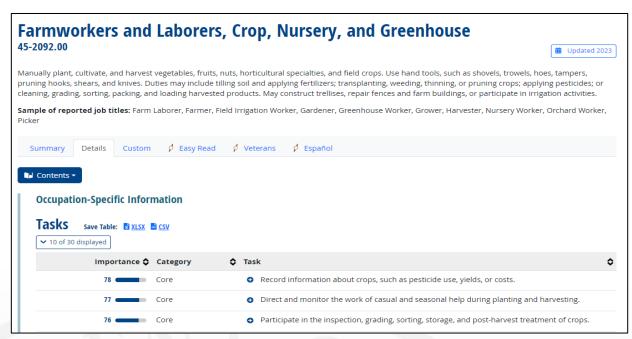
H-2A Agricultural Visa Program



Occupational Network (O*NET) https://www.onetcenter.org



- O*NET is sponsored by DOL through a grant to the NC Department of Commerce.
- Gathers data using worker surveys of job tasks, experience, education, and other working conditions.

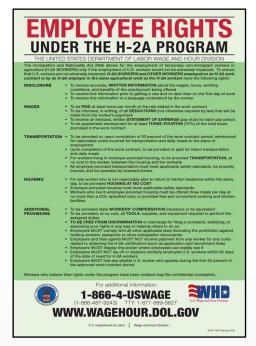


A detailed report is available outlining the job tasks, tools, work activities, education, experience, skills, and related knowledge commonly associated with each occupation.

H-2 Visa Programs Protecting Workers and Program Integrity



Worker Rights Posters





- H-2A poster in English/Spanish/Haitian Creole at: https://www.dol.gov/agencies/whd/agriculture/h2a
- H-2B available in English and Spanish at: https://www.dol.gov/agencies/whd/immigration/h2b

Worker Rights' Cards



Available in **English** and **Spanish**



Available in **English** and **Spanish**

H-2 Visa Programs Protecting Workers and Program Integrity



- ▶ Reporting Violations of H-2 Labor Certifications
 - File a complaint with the DOL Wage and Hour Division (WHD) by calling the toll-free helpline at 1-866-4US-WAGE (1-866-487-9243).
 - Visit the WHD for more information at <u>http://www.dol.gov/agencies/whd</u>
- Reporting Violations of Discrimination Based on Immigration Status or Citizenship
 - For questions about the anti-discrimination provisions of the INA, call the DOJ Immigrant and Employee Rights (IER) section using the toll-free helpline at 1-800-255-8155.
 - Visit the DOJ-IER to file a charge at <u>https://www.justice.gov/crt/filing-charge</u>

Reporting Human Trafficking

- File a report with the National Human Trafficking Hotline (NHTH) by calling the toll-free helpline at 1-888-373-7888.
- Visit the NHTH for more information at <u>https://humantraffickinghotline.org/</u>
- Reporting DOL Immigration Fraud or Program Abuse
 - File a report with the DOL Office of Inspector General (OIG) by calling the helpline at 1-202-693-6999 or toll-free at 1-800-347-3756.
 - Visit the DOL-OIG to file a report at <u>https://www.oig.dol.gov/hotlinecontact.htm</u>

How Can We Help You?



FLAG System Support

- Contact Login.gov at https://www.login.gov for technical issues with account creation, signing in, or changing Login.gov settings.
- Contact DOL FLAG Helpdesk for any technical problems filing applications at https://flag.dol.gov/support/contact.

▶ H-2A/H-2B Program Support

 Contact the OFLC Program Helpdesk for any questions related to the processing of H-2A/H-2B applications at <u>tlc.chicago@dol.gov.</u>

OFLC Website

 "Subscribe" to receive program updates via e-mail at https://www.dol.gov/agencies/eta/foreign-labor.

